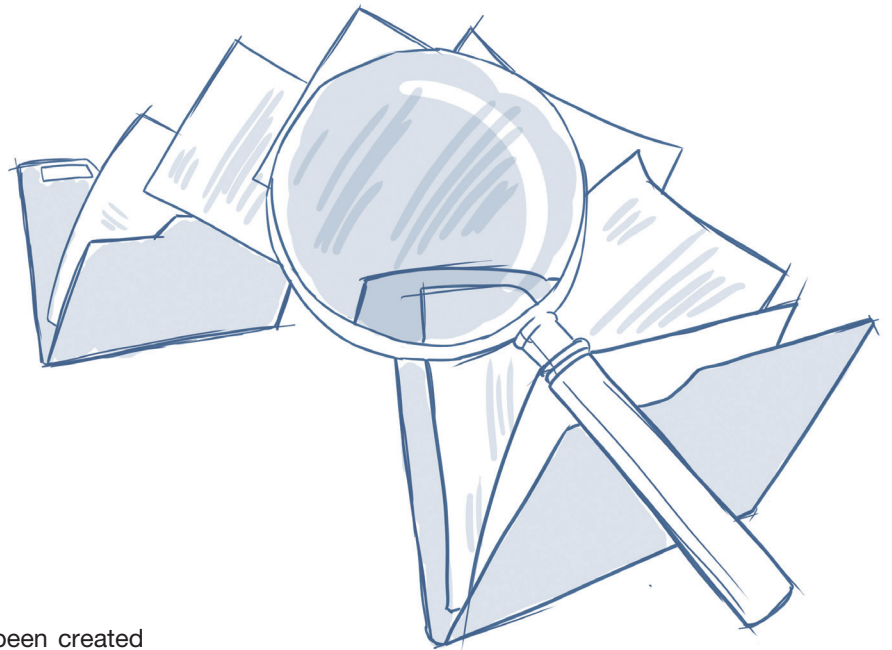




Business **Monitoring**



Keep an eye on your business processes!

The eXite® business monitoring solution has been created to comprehensively monitor and control all business processes that are key for the communication between your company and your business partners. You will have an overview of all exchanged electronic documents, information if the transfer was successful and if the included information is accurate.

For instance, the system enables you to match quantities indicated in an order with the respective information in the despatch advice, order confirmation and invoice, thus ensuring the correct process flow. Discrepancies will be immediately detected and communicated via e-mail notifications.

Business Monitoring features include also the visual display of workflows as graphical charts, customized reports (available online or delivered automatically via e-mail) as well as functionalities such as document tracking, status information or the management of electronic signatures.

Your benefits

- › Monitoring of business processes (e.g. order-to-cash)
- › Active notification for workflow
- › Online access
- › Creation of customized reports
- › Manual signature verification
- › Secure archiving of all electronic business documents
- › Extended search options

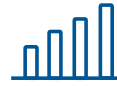
Business Monitoring Factsheet

Reliable monitoring and management



Monitoring

- › Monitoring and visualization of business processes
- › Document tracking
- › Customized notifications
- › Online portal
- › Support of mobile devices



Reporting

- › Customized reports
- › Export as XMS, XML, HTML
- › Sending of e-mails
- › Manual
- › Automated



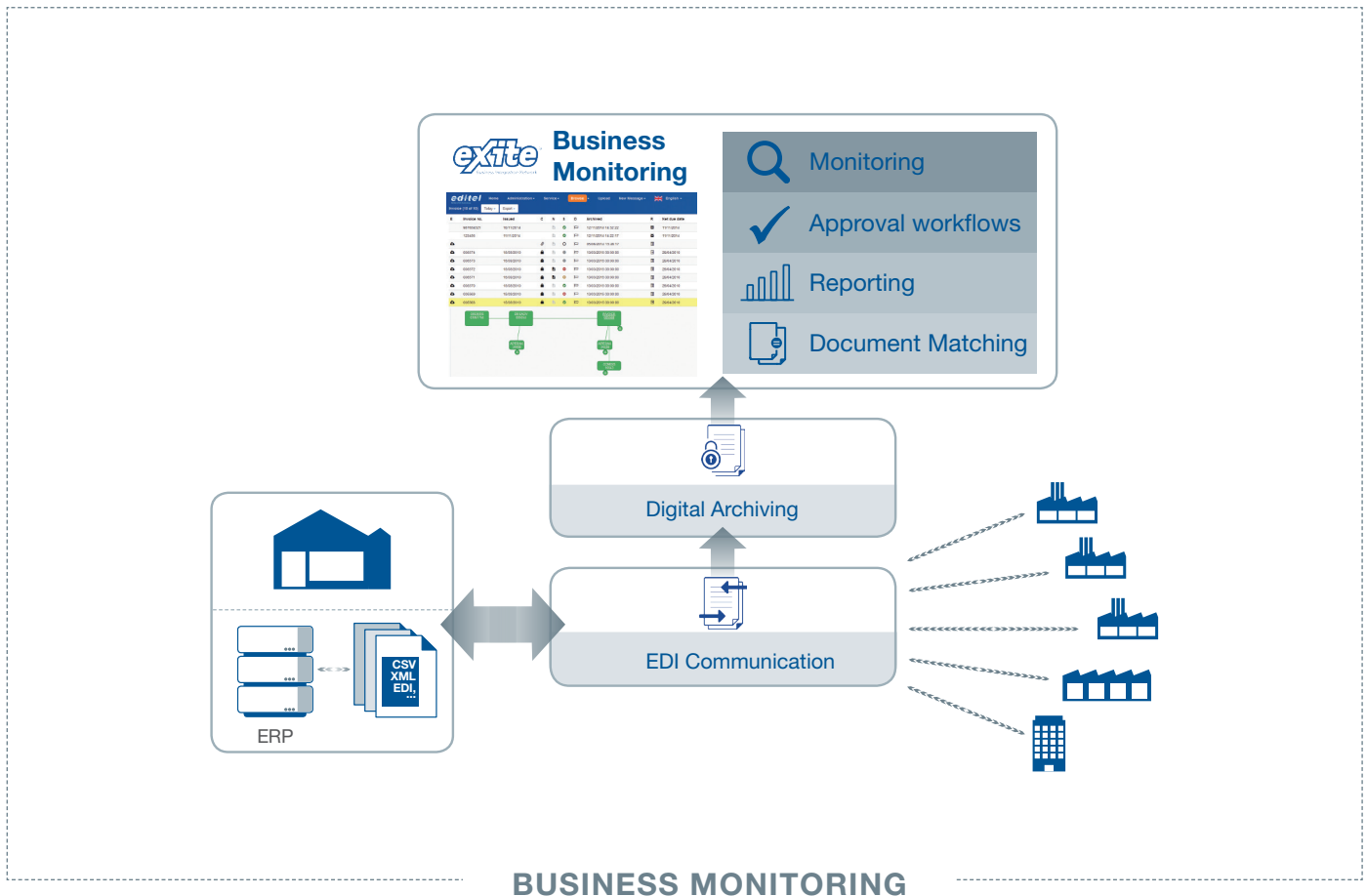
Approval workflows

- › Multi-step workflow (automated or manual)
- › Document attachments or notes
- › Reminder management
- › Forwarding and export



Document Matching

- › Content reconciliation
- › Status notifications
- › Handling of e.g. Invoice liquidation
- › Delivery discrepancies



BUSINESS MONITORING