



**eXplore  
your  
potential**

**EDITEL** Austria is a leading provider of IT/EDI services that specializes in Supply Chain Management. We employ more than 100 staff members at our headquarters in Vienna and at our subsidiaries in Prague, Bratislava, Budapest, and Zagreb.

**For our headquarters in Vienna, we are looking to hire a  
Software Support Engineer (male/female)**

#### **Your responsibilities**

In this challenging position that offers a lot of potential for advancement you will be part of our young helpdesk team that provides professional support to our clients. In addition, you will coordinate ongoing and new projects with our project management, sales and development teams.

- › 1st and 2nd level support for our software products and services
- › Assistance and support for our clients regarding EDITEL services
- › Problem analysis and troubleshooting
- › Collaboration with sales, project management and development for ongoing and new projects

#### **Your background**

- › IT-specific education (apprenticeship, higher technical education institute) or equivalent professional experience
- › Good proficiency in English
- › Good communications skills and ability to work in a team
- › Structured approach to work
- › Very perceptive and high willingness to learn

#### **Your future working environment**

We offer a varied and international working environment amid the latest technology at the crossroads between logistics and Electronic Data Interchange (EDI) where dedicated employees can reach their full potential and take their career to the next level. To learn more about EDITEL as an employer, please visit: <https://www.editel.eu/company/recruiting>

#### **What we offer**

We offer compensation commensurate with performance starting at EUR 2,100 and can be negotiated depending on your qualifications. We also provide bonuses and special corporate services, such as customized CPD and the promotion of athletic activities. Meal vouchers and free beverages at the workplace are a matter of course at EDITEL.

#### **Are you interested in joining our team? Please send your application documents to**

Mrs. Ewa Kudlich, e-mail: [job@editel.at](mailto:job@editel.at)